

SIGNATURE AUTHORIZATION METHOD (SAM)

The Signature Authorization Method (SAM) may be used to order Hewlett-Packard Company (HP) Support Services **ONLY IF A PURCHASE ORDER IS NOT REQUIRED TO AUTHORIZE SERVICE DELIVERY AND REMIT PAYMENT.**

(1) Customer Information

Company Name

CITY OF SUNNYVALE

Equipment Location Address

650 W OLIVE AVE

SUNNYVALE CA 94086-7637

(2) Contract Information**System Handle:**

SUNNYL1

HP Reference Number:

40140478

Coverage Period:

07/01/2003 - 06/30/2004

☐ This contract is accepted with no revisions.

(If revisions are required, please contact your Support Agreement Specialist. A proposal will be re-issued to reflect your changes and associated pricing, if any. A new SAM form will be provided for your authorization.)

☐ Check here if your authorization is open-ended. *

* **The terms within the asterisks apply only to open-ended Support Agreements.**

***This Support Agreement is for the period stated on HP's proposal. It will be extended without modification by consecutive terms of 12 months unless one of the parties gives written notice in accordance with the underlying business terms prior to the end of the respective 12 months.

If modifications of the Support Agreement are necessary, HP will notify Customer in writing 60 days before the modifications are effective. Customer may terminate this Support Agreement within 30 days from receipt of notice. If Customer does not exercise this right of termination, this Support Agreement will be continued to the end of the current term with the modifications, and extended by consecutive 12-month terms. Re-pricing will occur automatically without further authorization.***

(3) Tax Information

☐ Taxable ☐ Tax Exempt Exemption # _____ (Attach copy of certificate)

(4) Payment Method

Do not enclose Payment. Please select one of the following:

Please bill me: ☐ Annually ☐ Quarterly (total annual amount must exceed \$500)
☐ Semi-Annually ☐ Monthly (total annual amount must exceed \$500)

(5) Service Authorization and Terms and Conditions

Customer's signature on this form constitutes authorization for HP to invoice Customer for the referenced support identifier. Services are subject to HP Terms and Conditions of Sale and Service, Exhibit E16, and HP Support Services, Exhibit SS5. Cancellation requires 30 days written notice. Payment is due 30 days from HP's invoice date.

Authorized Signature_____
Date_____
Invoice-To Address (if different from Equipment Location)_____
Printed Name_____
Title_____
E-mail Address_____
Phone/Fax**(6) Completed form should be returned to:**

Hewlett-Packard Company
8000 Foothills Blvd MS 5536
ROSEVILLE, CA 95747-5536

Deborah Radcliff
1-800-386-1115 X53826
1-800-307-0361 (FAX)

Support Quote Overview



Support Agreement ID: SUNNYL1
Special Terms and Conditions No: S

Customer Address:
CITY OF SUNNYVALE
650 W OLIVE AVE
SUNNYVALE CA 94086-7637

Hewlett-Packard Address:
HEWLETT-PACKARD COMPANY
8000 Foothills Blvd MS 5536
ROSEVILLE CA 95747-5536

Customer Contact:
MARILYN CRANE
Tel: (408) 730-7557
Fax:
E-mail mcrane@ci.sunnyvale.ca.us

HP Contact:
Deborah Radcliff
Tel: 1-800-386-1115 X53826
Fax: 1-800-307-0361

The quoted prices are valid for 90 days from: 04/03/2003

For more information on the format of this document visit www.hp.com/go/hpsdocs
Subject to Hewlett-Packard Company (HP) Terms and Conditions of Sale and Service, Exhibit E16, and HP Support Services, Exhibit SS5.

System Support Service	Support Description
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H4381C	Personalized System Support, 24x7
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System Handle	System Support Service	Coverage Period From: To:	Description	Contract Total/USD
SUNNYL1	H4381C	07/01/2003 06/30/2004	SUNNYL1	12,420.00
			Total Excluding Taxes	12,420.00
			Summary of Charges	
			Hardware Support	6,012.00
			Software Support-Labor	4,512.00
			Software Support-Labor & Materials	1,896.00
			Total Excluding Taxes	12,420.00

Total excludes all taxes, however, taxes will be added at the time of invoicing at the current tax rate.
Total price includes all discount and adjustments if applicable.
Refer to the detail document for state & local tax

The Prices shown will be invoiced yearly in advance.

Support Services Quote



Special Terms and Conditions No: S
Your PO Reference:
CCRN Number: 0301362961

System Handle: SUNNYL1

HP Reference Number: 40140478

Equipment Address:
City Of Sunnyvale
650 W OLIVE AVE
SUNNYVALE CA 94086-7637

Software Update Address:
CITY OF SUNNYVALE
650 W OLIVE AVE
SUNNYVALE CA 94086-7637

Hardware Contact:

Please Provide

Tel:

Fax:

Software Contact:

Please Provide

Tel:

Fax:

The quoted prices are valid for 90 days from: 04/03/2003

Coverage from: 07/01/2003 to: 06/30/2004

For Support, please call: 800-633-3600

Product No.	Description	Serial No.	Coverage Period from: to:	Qty	Price/USD
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Comment: These prices reflect additions, deletions, and warranties.

***** Support Services *****

H4381C
Personalized System Support 24x7
CD-ROM Media
Add'l HP ASE Srvs, normal hrs
HW Response Warranty Upgrade
Manuals on CD-ROM
rp5450/5470(L2000/3000) Server
rp54XX (L-Class) CPUs

***** Hardware Support *****

A6144B	HP server rp5470 Enterprise Solution	USR414976S	1	169.00
A6146A	PA8600 CPU 1.5MB cache, 550 MHz	6F20181052	1	34.00
A6146A	PA8600 CPU 1.5MB cache, 550 MHz	6F20181053	1	34.00
C1099A	Terminal console for HP3000/9000 systems	US01340005	1	5.00
C4318SZ	SMART Family Full Height Enclosure	US70052909	1	20.00
C4318SZ#109	DLT 8000, Factory Racked		1	32.00
A5272AZ	SureStore E Disk Sys SC10 Factory Rack	USMM032895	1	7.00
A5272AZ#250	36GB 10K RPM Ultra3 SCSI Drive		1	25.00
A5272AZ#250	36GB 10K RPM Ultra3 SCSI Drive		1	25.00
A5272AZ#250	36GB 10K RPM Ultra3 SCSI Drive		1	25.00
A5272AZ#250	36GB 10K RPM Ultra3 SCSI Drive		1	25.00
A5272AZ#250	36GB 10K RPM Ultra3 SCSI Drive		1	25.00
A5272AZ#250	36GB 10K RPM Ultra3 SCSI Drive		1	25.00
A5272AZ#250	36GB 10K RPM Ultra3 SCSI Drive		1	25.00
A5272AZ#250	36GB 10K RPM Ultra3 SCSI Drive		1	25.00
	Sub-total			501.00

a) Standard warranty applies after contract end date

The Prices shown will be invoiced yearly in advance.



Special Terms and Conditions No: S

Your PO Reference:

CCRN Number: 0301362961

Product No.	Description	Serial No.	Coverage Period from: to:	Qty	Price/USD
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*** Software Support ***

H7053AA	HP Software Support L-Class 2XXX/3XXX System			1	35.00
H7053AA	HP Software Support Support - L-Class CPUs			2	46.00
B9089AA	HP-UX OE LTU without system			1	29.00
B3920EA	HP-UX Operating System Media for Servers U.S. - English localization			1	0.00
B3913DB	HP aC+ + LTU for Servers			1	12.00
B2433EB	HP Micro Focus Object COBOL LTU Devel			1	20.00
B2491BA	MirrorDisk/UX License for Servers			1	0.00
B2491BA#AH0	System license for HP 9000 tier 1 SPU's			1	16.00
B6237AA	HP C/ANSI C Developers Bundle Manuals			1	0.00
H5348B_T00#0NY	PSS: Add'l Technical Svcs (normal hrs)			2	376.00
H7053AA_SL3#0BC	CD-ROM Documentation			1	0.00
H7053AA_SL3#AAF	CD-ROM Media			1	0.00
	Sub-total				534.00

Total Monthly Price for SUNNYL1 1,035.00

Summary of Charges

Hardware Support	501.00
Hardware Support Tax CA	0.00
Software Support-Labor	376.00
Software Support-Labor Tax CA	0.00
Software Support-Labor & Materials	158.00
Software Support-Labor & Materials Tax CA	13.04
TOTAL INCLUDING TAX	1,048.04

Taxes have been added at current rate, however, tax rates will be those in effect at the time of invoicing.

Total price includes all discounts and adjustments.

Hardware products under warranty

A6144B	HP server rp5470 Enterprise Solution	USR414976S	12/28/2004a)	1
A6696B	Embedded I/O for HP server rp54X0 system		12/28/2004a)	1
A6146A	PA8600 CPU 1.5MB cache, 550 MHz	6F20181052	12/28/2004a)	1
A6146A	PA8600 CPU 1.5MB cache, 550 MHz	6F20181053	12/28/2004a)	1
A5796A	Processor Support Module for rp54X0	4Q93141572	12/28/2004a)	1
A5797A	512MB High Density SyncDRAM Mem Module	6E03137745	12/28/2004a)	1
A5797A	512MB High Density SyncDRAM Mem Module	6E03155591	12/28/2004a)	1
A5797A	512MB High Density SyncDRAM Mem Module	6E03156088	12/28/2004a)	1
A5797A	512MB High Density SyncDRAM Mem Module	6E03156140	12/28/2004a)	1

a) Standard warranty applies after contract end date

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Special Terms and Conditions No: S

Your PO Reference:

CCRN Number: 0301362961

Product No.	Description	Serial No.	Coverage Period		Qty	Price/USD
			from:	to:		
A6155A	HP svr rp5430 & rp5470 memory extender	6E03228581		12/28/2004a)	1	
A5803A	18GB HotPlug Ultra2 SCSI LP disk drive	SG3BT2THL7		12/28/2004a)	1	
A5803A	18GB HotPlug Ultra2 SCSI LP disk drive	SG3BT2THTJ		12/28/2004a)	1	
A5557A	DVD ROM Device for HP Svr rp54X0 systems	JPP1054126		12/28/2004a)	1	
A5149A	Single Port Ultra 2 SCSI HBA (PCI bus)	52SY443634		12/28/2004a)	1	
A5149A	Single Port Ultra 2 SCSI HBA (PCI bus)	52SY444130		12/28/2004a)	1	
A4800A	PCI FWD SCSI-2 card for HP 9000 Servers	52SY433182		12/28/2004a)	1	
C1099A	Terminal console for HP3000/9000 systems	US01340005		12/28/2004a)	1	
A5581A	Factory racked L-Class, HA slider rails			12/28/2004a)	1	
A5527A	HotSwap Power Supply, Redundant System			12/28/2004a)	1	
C4318SZ	SMART Family Full Height Enclosure	US70052909		12/28/2004a)	1	
C4318SZ#109	DLT 8000, Factory Racked			12/28/2004a)	1	
A5272AZ	SureStore E Disk Sys SC10 Factory Rack	USMM032895		12/28/2004a)	1	
A5272AZ#250	36GB 10K RPM Ultra3 SCSI Drive			12/28/2004a)	1	
A5272AZ#250	36GB 10K RPM Ultra3 SCSI Drive			12/28/2004a)	1	
A5272AZ#250	36GB 10K RPM Ultra3 SCSI Drive			12/28/2004a)	1	
A5272AZ#250	36GB 10K RPM Ultra3 SCSI Drive			12/28/2004a)	1	
A5272AZ#250	36GB 10K RPM Ultra3 SCSI Drive			12/28/2004a)	1	
A5272AZ#250	36GB 10K RPM Ultra3 SCSI Drive			12/28/2004a)	1	
A5272AZ#250	36GB 10K RPM Ultra3 SCSI Drive			12/28/2004a)	1	
A5272AZ#250	36GB 10K RPM Ultra3 SCSI Drive			12/28/2004a)	1	
A4901A	HP9000 Std Rack System E33	US00077153		12/28/2004a)	1	

a) Standard warranty applies after contract end date

The Prices shown will be invoiced yearly in advance.

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Payment Schedule as of 07/07/2003
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Support Agreement ID: 0301362961

Breakdown of charges for period: From: 07/01/2003 to: 06/30/2004

System Handle	07/01/2003
	06/30/2004
SUNNYL1	12,420.00
Applicable tax to be added to the invoice.	